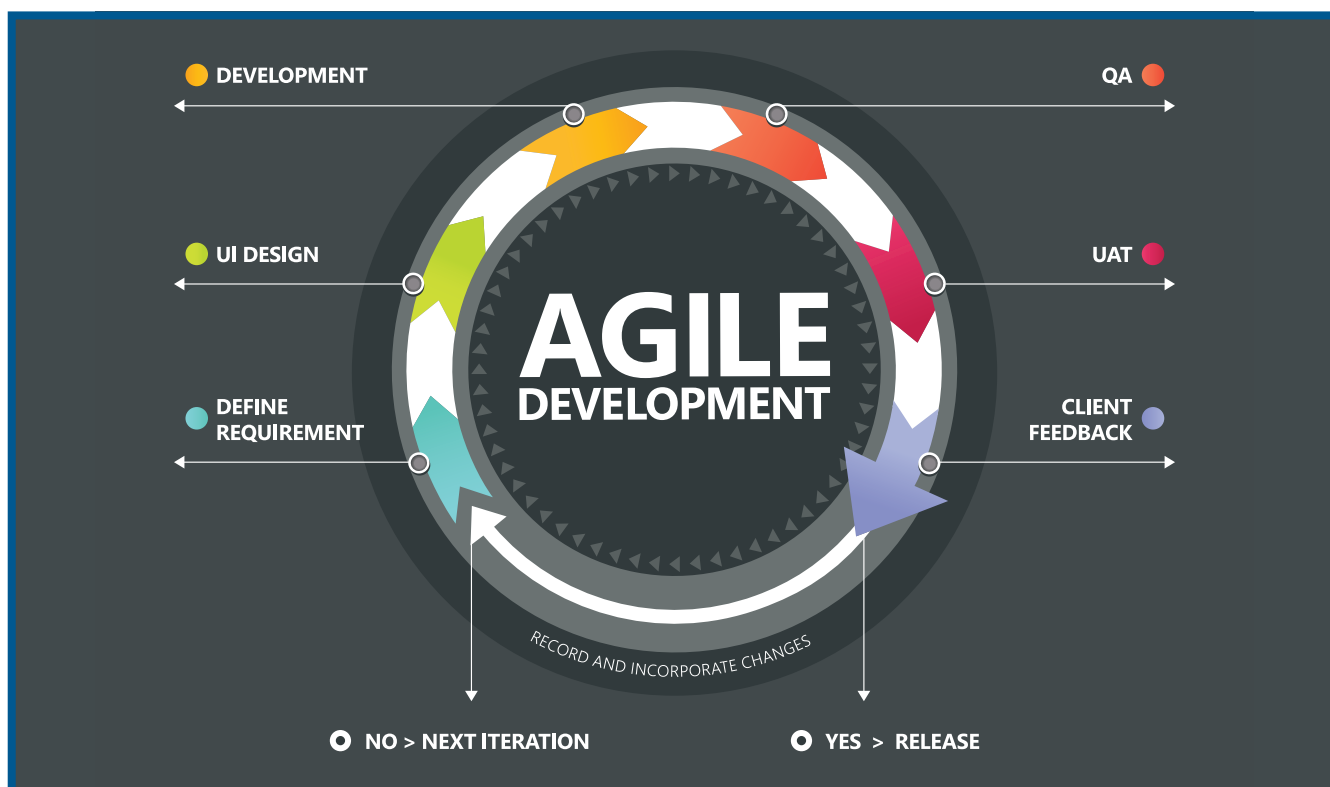




BA Agile



The Brief

Businesses need to evolve with improvements in technology to reach new efficiencies, and remain competitive.

The client, a large insurance organisation, briefed Business Analysts Pty Ltd (BAPL) to assist them in the implementation of a new system that would underpin their financial support functions.

The Challenge

The existing financial support systems had reached end of life and were to be replaced with a new solution, Microsoft Dynamics.

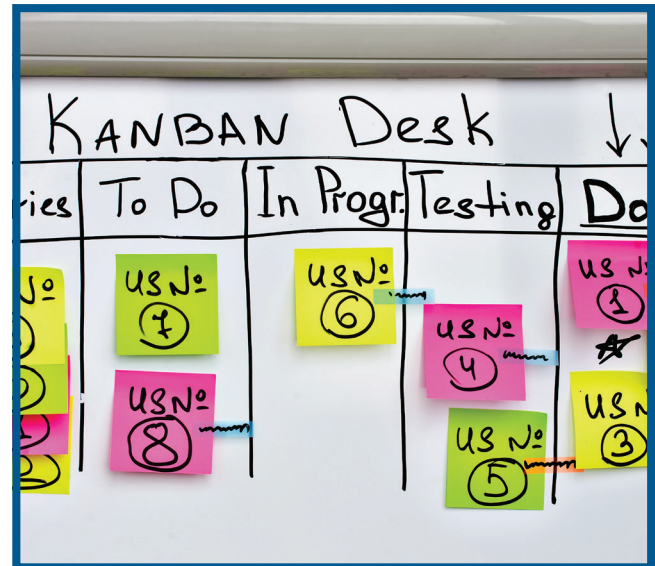
The organisation selected an Agile approach to delivery, but wanted to retain the function of business analysis to ensure quality requirements were elicited, and adequate process modelling was carried out to provide context, scope, and to assist in change management and training.



Our Approach

With a depth of experience in Agile software delivery, amassed over the last 10 years, Business Analysts Pty Ltd worked with the development team and subject matter experts to assist in eliciting the business need. Using BAPL's knowledge of Agile and process driven requirements, we were able to seamlessly integrate with the established project team and provide value from the outset.

BAPL played a key role in breaking down Epics into manageable sized User Stories, without impacting the established velocity of the development team. Additionally, by extending the focus to business process, working with the subject matter experts and aligning the User Stories to these processes, the development team were given greater context around the purpose of the functionality being developed.



The Outcome

Some of the key successes:

- Improved scope management and traceability of User Stories to key business processes and business outcomes
- Greater context to User Stories, providing greater clarity of requirements and better quality functionality
- Improved change management and training
- Greater alignment between the business and software

